

Alert Notification Value

An Intelligent, enterprise network fax contributes to automated processes, increased productivity, and improved communications.

End-to-end communications solution that ensures information gets to the people who need it... at the right time, in the right place, and in the right format.

Cleo's Stream Alert® automatically broadcasts voice, text, digital images, hard copy, or electronic messages, quickly and effectively, to telephones, cell phones, PDAs, pagers, email, and fax machines. Providing information where, when, and how it is needed enables proactive—rather than reactive—message delivery and response procedures that invariably lead to measurable, repeatable benefits.

Stream solutions are:

Turnkey: A 'total' solution - Configured, installed, and supported by Stream

Compatible: Utilize existing Telco and IT resources

Capable: Systems sized based on customer volume requirements.

Scalable: Configured by the number of ports used allowing for unlimited users.

Prepared: Dedicated Customer Solution Specialist works closely to provide training and transition additional workflows for internal applications.

Stream solutions include:

Complete Alert Notification capabilities

Flexible broadcast launch via web, telephone, or Xerox Multifunction Printer (MFP)

Custom message creation and pre-configured templates

Quality text-to-speech conversion (TTS), including variable volume and speed transmission options

Immediate message delivery to multiple recipients via multiple methods

Centralized list management to organize and manage recipient data, including online contact information updates for parents, students, alumni, and others

Efficient import and delivery of high volume lists through port allocation

Automatic recipient acknowledgement and user confirmation

Smart detection of human answer vs. answering machines and voicemail

Comprehensive reporting and audit trail

Secure user and list authentication for regulatory compliance

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